



# What is Operation Brock?

Operation Brock is the plan to direct Europe-bound goods vehicles of 7.5 tonnes and over to Eurotunnel or the Port of Dover if there is disruption to cross-channel travel.

It avoids the need to close the M20 and helps you get to your destination.

If you are in a goods vehicle of 7.5 tonnes or over travelling to Europe via Eurotunnel or Port of Dover you must follow these instructions. This will ensure that you drive to Eurotunnel or Port of Dover on the safest and quickest route.

If you do not follow these instructions to Eurotunnel or the Port of Dover you may be stopped and will be delayed.

# What you must do during Operation Brock

- Take a break before your journey through Kent as you may be delayed.
- Take additional food and water for use if delayed.
- Have all relevant paperwork (e.g. customs and travel documents) ready before entering Kent.  
For more details see [gov.uk/euexithauliers](https://www.gov.uk/euexithauliers)
- Follow instructions given by Brock officials and signage you will see on the roads.
- Do not rely on Sat-Nav.
- Check you can complete your journey before you travel. For information see [trafficengland.com](https://www.trafficengland.com) or speak to your transport manager.
- Ensure that your vehicle has no faults.
- Ensure that you have enough fuel for your journey.

# Operation Brock has four phases

Operation Brock has four phases. When it is in use, you must follow the instructions in the table on the map inside of this leaflet. This will make sure you use the right route for each phase.

The map shows:

- The different locations being used as part of Operation Brock.
- The locations and routes you must use depending on the phase of Operation Brock in use.
- The lanes you must use in each phase and what the speed limits will be.

**If you do not follow these instructions, or try to use alternative routes to the ports, your journey may be stopped. This will cost you time and money.**

# Frequently asked questions

Question	Answer
<b>What welfare (such as toilets and water) will there be on A20, A256, M20 and M26?</b>	Drivers should ensure they have enough food and water in case of delays. Welfare will not be routinely provided on the A20, A256, M20 and M26 when traffic is moving, for safety reasons. Basic welfare provision will only be considered if traffic needs to be held in stationary queues for long periods. There will be welfare at Manston.
<b>How will Dover TAP work during Operation Brock?</b>	In the same way it has operated since 2015. Europe-bound goods vehicles heading to Port of Dover must use lane 1 only so all other traffic can use lane 2.
<b>How will M20 junction 8-9 be used during Operation Brock?</b>	If Dover TAP reaches capacity, M20 junction 8-9 will be used. Europe-bound goods vehicles of 7.5 tonnes and over must use the coast-bound carriageway. All other traffic will be directed into a 2-way contraflow system on the London-bound carriageway.
<b>How will Manston be used during Operation Brock?</b>	If M20 junction 8-9 reaches capacity, Europe-bound goods vehicles of 7.5 tonnes and over going to Dover will be directed to Manston. All Eurotunnel goods vehicles will continue to use M20 junction 8-9. Welfare facilities such as water, toilets, showers and rubbish bins will be available at Manston in a controlled and monitored area. Once space becomes available at the Port of Dover, you will be directed to it on the A256 road. The A256 will have a TAP system similar to the one on the A20.
<b>How will M26 be used during Operation Brock?</b>	If M20 junction 8-9 reaches capacity for Eurotunnel goods vehicles, the M26 will be made available for use. You will be directed from M26 to M20 junction 8-9 and then on to Eurotunnel.
<b>What happens if I breakdown within Operation Brock?</b>	If you breakdown and are causing an obstruction on the road network that affects Operation Brock you will be moved to a safe place.

© Crown copyright 2019.

You may re-use this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence:

visit [www.nationalarchives.gov.uk/doc/open-government-licence/](http://www.nationalarchives.gov.uk/doc/open-government-licence/)

write to the **Information Policy Team, The National Archives, Kew, London TW9 4DU**, or email [psi@nationalarchives.gsi.gov.uk](mailto:psi@nationalarchives.gsi.gov.uk).

Mapping (where present): © Crown copyright and database rights 2019 OS 100030649. You are permitted to use this data solely to enable you to respond to, or interact with, the organisation that provided you with the data. You are not permitted to copy, sub-licence, distribute or sell any of this data to third parties in any form.

This document is also available on our website at [www.highwaysengland.co.uk](http://www.highwaysengland.co.uk) For an accessible version of this publication please call **0300 123 5000** and we will help you.

If you have any enquiries about this publication email [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk) or call **0300 123 5000**. Please quote the Highways England publications code **PR242/18**

Highways England creative job number BED19 0013

\*Calls to 03 numbers cost no more than a national rate call to an 01 or 02 number and must count towards any inclusive minutes in the same way as 01 and 02 calls. These rules apply to calls from any type of line including mobile, BT, other fixed line or payphone. Calls may be recorded or monitored.

Registered office Bridge House, 1 Walnut Tree Close, Guildford GU1 4LZ

Highways England Company Limited registered in England and Wales number 09346363

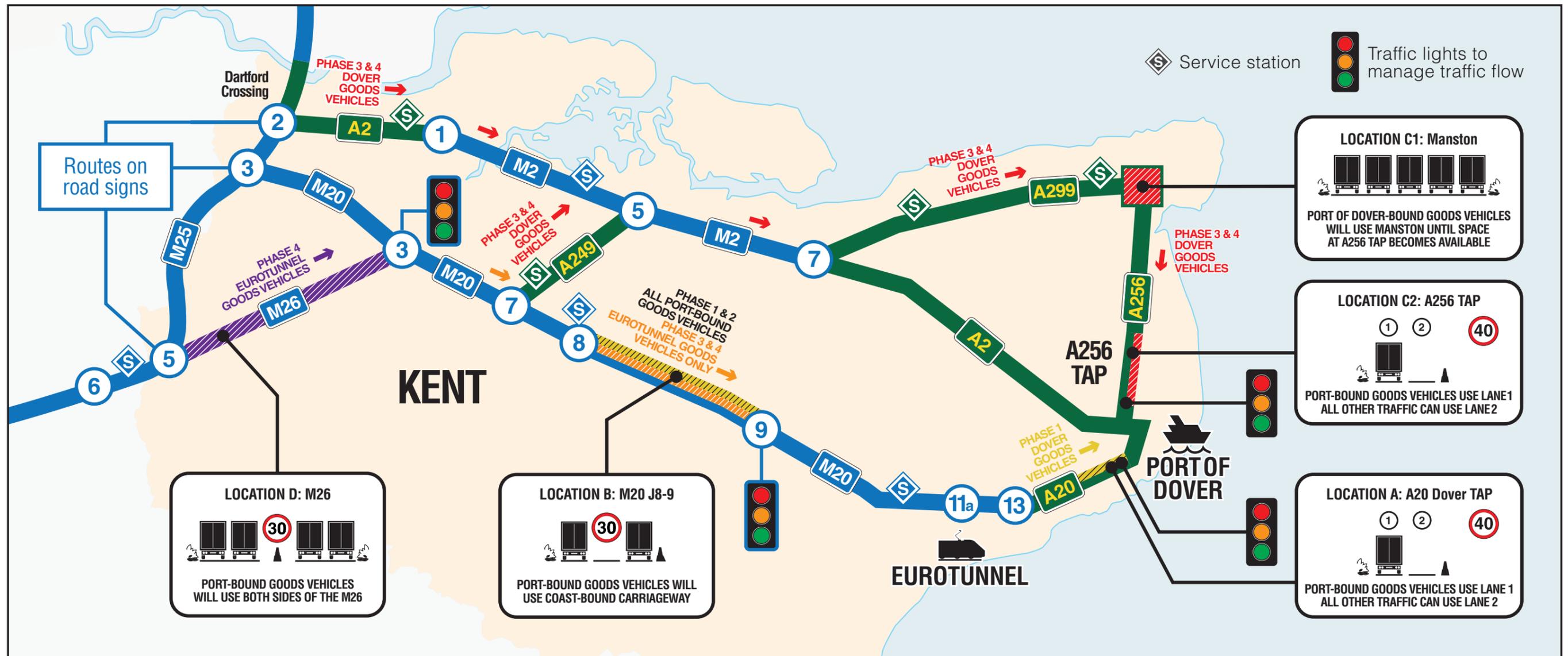
**If you want to know more, and for the latest updates on Operation Brock, please visit our website:**  
[www.highwaysengland.co.uk/OperationBrock](http://www.highwaysengland.co.uk/OperationBrock)

Or follow

 **#OperationBrock**

Operation Brock has four phases. Each phase uses specific routes and locations. When Operation Brock is in use, all Europe-bound goods vehicles 7.5 tonnes and over going to Eurotunnel or Port of Dover must follow the instructions in this table. Drivers must follow all road signs and instructions.

PHASE	ALL EUROPE-BOUND GOODS VEHICLES (7.5 TONNES AND OVER) GOING TO PORT OF DOVER	ALL EUROPE-BOUND GOODS VEHICLES (7.5 TONNES AND OVER) GOING TO EUROTUNNEL
1	Drivers must use A20 Dover Traffic Access Protocol (TAP) (Location A)	Drivers can use any available route
2	Drivers must use M20 junction 8-9 coast-bound carriageway (Location B)	Drivers must use M20 junction 8-9 coast-bound carriageway (Location B)
3	Drivers must use Manston and A256 TAP (Locations C1 and C2)	Drivers must use M20 junction 8-9 coast-bound carriageway (Location B)
4	Drivers must use Manston and A256 TAP (Locations C1 and C2)	Drivers must use M26 (Location D) and only move to M20 junction 8-9 when directed (Location B)



● Map of instructions for Europe-bound goods vehicles travelling to Eurotunnel or Port of Dover on the Kent coast ●